

**KATHY J. SMITH**

**Mayor**

**ERIC ZETTERHOLM**

**Chief of Police**

**JOSHUA CARLISLE**

**City Clerk/Comptroller**

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**ALDERMEN**

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**Flowood Police Department**

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**Welcome to the Flowood Police Department Special Needs Sign-Up Program**

Dear Resident,

Thank you for taking the time to enroll in the Flowood Police Department’s Special Needs Sign-Up Program. This voluntary initiative was created with the goal of improving safety and enhancing communication between first responders and members of our community who may have special needs.

This program allows residents and businesses to provide important information about individuals with physical, developmental, medical, or mental health conditions that may affect their ability to communicate or respond during an emergency. By proactively sharing this information, you help ensure that police officers, fire personnel, and emergency medical services are better prepared to respond with the understanding, care, and resources needed in a crisis.

Whether it's at a home, school, workplace, or business, knowing what to expect before arriving at a scene can make a critical difference. From autism spectrum disorders to Alzheimer's disease, from mobility challenges to non-verbal communication needs—having this information can help us protect and serve more effectively and with greater compassion.

All information collected through this program is kept secure and confidential, and will only be used by authorized emergency responders when responding to a call involving the registered individual or location.

We are proud to serve a diverse and vibrant community, and we are committed to doing so with respect and awareness for every individual’s needs. Thank you for partnering with us to help keep Flowood safe for all.

If you have any questions or need assistance with completing the form, please don’t hesitate to contact us at the Flowood Police Department 601-932-5400.

Sincerely,  
**Eric Zetterholm**  
Chief of Police  
Flowood Police Department

